

Participant	Background 1	Background 2	Task 1 Navigation	Task 1 Comments: 1 is "Very Difficult" and 5 is "Very Easy"	Task 2 Navigation	Task 2 Comments: 1 is "Very Difficult" and 5 is "Very Easy"	Task 3 Navigation	Task 3 Comments: 1 is "Very Difficult" and 5 is "Very Easy"	Task 4 Navigation	Task 4 Comments: : 1 is "Very Difficult" and 5 is "Very Easy"	Task 5 Navigation	Task 5 Comments: 1 is "Very Difficult" and 5 is "Very Easy"	Debrief Notes
Participant 1 - Joey	No, hasn't used one. Hasn't thought about using it before because it made them feel paranoid.	Just wants to figure out what area to avoid when using the app	Task Completed (True/False): True	4; could not find the starred page at first, but ended up finding it after several clicking around. Easy overall is the way the user described	Task Completed (True/False): False	2; user was very confused and incorrectly went to the wrong page. Had to guide the user what to do	Task Completed (True/False): True	5; the user liked how everything was clearly labeled	Task Completed (True/False): True	4; the user wishes that the friend icon was more noticeable	Task Completed (True/False): True	4; the user stated the it was not very obvious to them how to delete the report	The user enjoys the alerting friend feature but dislikes the starred reports as they wanted it to be more clear where it was and how to delete. The user found how to star a report confusing. The user found a feature that he expected to run into, but did not was the ability to not able to click the crime notification on the app. Lastly, the user stated how they believed on the friend's list, that there could be a pop-up next to their name if a crime is near them for easier accessibility to notify family/friends.
Participant 2 - Joey	Has not used a crime app before but has used an app that alerts if there are any fires nearby. Never thought about using a crime app as they never felt needed to	Wants to know what crimes are happening around them and be able to report crimes locally	Task Completed (True/False): True	5; found it very easy to figure out what the buttons did and enjoyed the interactions	Task Completed (True/False): True	3; wish the icons would pop out as the map is blank. They wish that they did not have to search for certain features	Task Completed (True/False): True	4; the user stated how it will be better if the categories option would be in notifications instead of a separate bracket/section	Task Completed (True/False): True	5; the user found it very easy to find/use. The user also wished there was a phone pop-up to notify the friend quickly of crime nearby	Task Completed (True/False): True	5; User just said that it was very easy to complete task	The user enjoyed the starred function to find friends. The user disliked the notification display and crime pop-up on friend's page. Then ran into some confusion on the notification page. The user hoped to be able to open map to find crimes instead of searching. Finally, the user wished the notification and pop-up for friends for easier contact about crime.
Participant 3 - Joey	The user just never thought about using a crime app so felt the need to not use it. Never came to their mind	The user wants to see info of crimes/events happening and wants to know about the ability of contacting family/friends for crimes.	Task Completed (True/False): True	4; the user said not super clear where starred events are listed	Task Completed (True/False): True	5; the user said it was very easy to find events	Task Completed (True/False): True	5; the user enjoyed how the settings are laid out very well	Task Completed (True/False): True	5; the user just said that it was super easy	Task Completed (True/False): True	5; the user said it seemed very clear to complete task and that it was very clear	The user likes the find a friend feature, but dislikes the starring system as it was unclear and had trouble finding it. They got confused with the starring system but found nothing missing for features that were hoping to run into. The user expressed how the starring system feature could be improved.
Participant 4 - Colby	Hasn't personally used an app, but seen people use some. No preferred app, and no comments about things that were better about said app.	Wishes to get live-mapping, incident reports, radius based reporting, heat map out of a crime app.	Task Completed (True/False): True	Task was rated a 3 for difficulty. They commented on how there wasn't a specific area to view crimes, and how the "starred" section could be reworded to "important" or "marked" instead. End incident report could be provided after it's resolved instead of just an updated section.	Task Completed (True/False): True	3, screen was a bit ambiguous on what was being shown, commenting on how alerts weren't clickable	Task Completed (True/False): True	5, very easy to work out notification settings, but noted that categories could be either renamed or just rolled into notification settings. Checkboxes should become switches for consistency with other pages. more options to view crimes and being able to view crimes in general was noted.	Task Completed (True/False): True	5, app could pinpoint location and make friend icon clear, listing location with friend.	Task Completed (True/False): True	4, no major indicator of how to delete without figma hints. extra methods to delete would be good. Feedback popup before deletion was praised.	Friend feature was praised, starred menu should be renamed to make it clearer. A "Crimes near you" section could be created as well, and starred could be rolled into that. extra indicator for deleting starred crimes would be appreciated. Clicking indicators was expected to do something. They also commented that there could be different types of icons for different crimes. Color could represent the "state of crime", like green - all clear, yellow - in progress, red- stay away/danger. Other things to add could be heatmap or location markers, along with stuff mentioned above.
Participant 5 - Colby	Used a "predator finder" app once, and just regular navigational maps. Had no preferred app, and wished that the ones he used were easier to navigate and that they weren't immediately intuitive.	The user expects to see a wide range of activities, and a indicator of how old some of the activities were.	Task Completed (True/False): True	5, very easy and intuitive, but it might've been a bit harder if the task didn't mentioned "starred". Comments on how starred should be renamed to favorites.	Task Completed (True/False): False	4, after understanding where they needed to go, being shown after their attempt. Limitations from figma made it a bit unclear what to do.	Task Completed (True/False): True	5, expected to see categories directly in the notification settings after enabling notifications however.	Task Completed (True/False): True	3, only knew to click friend because of figma hint. Friend icon should be more obvious and larger, because it currently blends in a lot. Different options of alert message or being able to notify them of a specific incident would be good.	Task Completed (True/False): True	4, expected to see the option to delete inside the "see more" area, but was otherwise pretty intuitive.	The user liked the starring saving system and being able to notify friends. Their only issue was making sure that notify friend isn't able to be used maliciously. They commented on renaming "starred" to "favorites" to clear up confusion on that. They expected a way to search for specific crimes, not just location based ones.
Participant 6 - Colby	Had used a couple apps, but didn't remember names. Something just along the lines of "chico crime app" when first moving here. No preferred app. They wished that the apps were more detailed and had a bit clearer info.	They hoped to get crime types near you, and get an idea of how safe you are in an area from a crime map app.	Task Completed (True/False): True	5, found it a bit confusing to lose the toolbar at the bottom between screens, and map icon should be different color.	Task Completed (True/False): True	4, wasn't entirely sure what to click on, should be able to click on alert triangle.	Task Completed (True/False): True	4, category screen should be integrated into notification settings. Whole area should be clickable, not just the buttons/arrows.	Task Completed (True/False): True	5, same issues as search, allow clicking on the crime in the area to view it.	Task Completed (True/False): True	5, issue was a limitation with it being a prototype with not being able to swipe to delete. Commented on how we could add a drop-down menu.	The user liked being able to see crimes from inside the map, but they should be able to view crime info from alerts. They noted how non-clickable alerts and the vanishing tab bar at the bottom were a bit confusing. They wished to see a heatmap alongside the other features mentioned above.

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