

Protocol

Introduction:

Welcome and thank you for participating. In these tasks, you will be asked to look at and use two websites and complete specified tasks. We will be asking for insight that will help us improve the application.

These are not a test of you. We are only looking for how well these websites are at completing the tasks needed.

Background:

First, let us ask you a series of questions relating to the tasks

1. How often do you cook, grocery shop, or throw away spoiled groceries?

2. (If you do have previous experience with what's previously asked) What frustrates you most about cooking, shopping, or throwing away food?

3. How, if at all, do you personally keep track of groceries and what you have in your pantry?
 - a. How well is that working for you?

Tasks:

Task 1, application 1:

You are preparing for a grocery shopping trip and would like to update your shopping list with some new items. Update your grocery list with three new items. Additionally, add an item from your pantry to your grocery list..

Record the steps they take to complete the task.

Were they successful in adding items to the shopping list?

Were they successful in moving an item to the grocery list from the pantry?

How much time did this task take?

Task 1, application 2:

You are preparing for a grocery shopping trip and would like to update your shopping list with some new items. Update your grocery list with three new items. Additionally, add an item from your pantry to your grocery list..

Record the steps they take to complete the task.

Were they successful in adding items to the shopping list?

Were they successful in moving an item to the grocery list from the pantry?

How much time did this task take?

Task 2, application 1:

You have returned from your grocery trip after having purchased all items on your grocery list, and an additional item. Update your pantry with all items purchased during your shopping trip.

Record the steps they take to complete the task.

Were they successful in moving all items from the grocery list to the pantry?

Were they successful in adding a completely new item to the Pantry?

How much time did this task take?

Task 2, application 2:

You have returned from your grocery trip after having purchased all items on your grocery list, and an additional item. Update your pantry with all items purchased during your shopping trip.

Record the steps they take to complete the task.

Were they successful in moving all items from the grocery list to the pantry?

Were they successful in adding a completely new item to the Pantry?

How much time did this task take?

Debrief:

Now that you have completed the tasks, we would like to ask a few questions to gather additional feedback.

On Website 1, what features did you like the most? Like the least?

On Website 2, what features did you like the most? Like the least?

Between the two websites, which one did you prefer, why? Which one did you feel was quicker to complete the tasks, why?

Do you have any other thoughts or comments?

Thank you for your time, your contributions will be valuable in improving the application.